

## **AmeriLux Logistics is Hiring!** Join the A-Team!

We are looking for a hardworking, driven, team member to join our Logistics team. Someone who has the ability to work independently while supporting an overall team mentality. We jump for new ideas and are always thrilled about a shakeup of processes for the better!

At AmeriLux, we are committed to ensuring an inclusive workplace that embraces and promotes diversity. We understand the importance of a diverse workforce and enable everyone to reach their full potential and foster innovation. We strive to create a culture where everyone feels supported, valued, and respected.

### **Role Facts:**

- Demonstrate excellent communication skills while being the voice and main point of contact to the customer.
- Identify and present solutions to your customer base.
- Excel at internal and external communication. Timely responses and follow up
- Maintain details through the load building and acceptance process
- Appointment setting via email, web portals, or making outbound calls.
- Actively work with the AM and sales team to help build relationships and grow customer base
- Work closely with our carrier team to ensure we are providing exceptional service to our customers.
- Follow all safety policies and procedures
- Tracking freight in transit to help our tracking team and ensure good customer service
- Foster the customer, shipper, receiver relationships
- Keep customer information current in our CRM
- Update customer websites in a timely manner
- Understand pickup and delivery requirements, exceeding service expectations

### **Benefits:**

The AmeriLux benefits package includes a nationally award nominated zero-dollar deductible healthcare plan created to ensure peace of mind and comprehensive care for all A-Team family members.

Our onsite healthcare clinic, free to all team members, provides convenient access to high-quality medical care with a personalized touch from physicians who take the time to get to know you. In addition, we offer comprehensive dental and vision insurance, as well as disability and life insurance to ensure you and your family are protected. Our benefit plan includes a 401(k) match, employee assistance program, paid time off, and flex spending account access.

**Pay:** Bonus pay, profit share

### **About the A-Team:**

At AmeriLux, we value culture above all else and look towards the future with optimism. Our goal is to place our team members in a position that will make them feel the most fulfilled. Our team members are empowered to make a play as we believe that the only people who have never made a mistake are those who have never done anything. We value new ideas and use the power of the magic of momentum as we continue to grow and add invaluable new members to the A-Team.